Ombudsman:

If the Consumer/Complainant is aggrieved by the order or non-redressal of the Grievance by the Forum(s) within the period specified, such aggrieved Consumer/Complainant may make a representation to the Ombudsman within a period of thirty (30) days from the date of the final order of the Forum; or the expiry of the period specified for redressal.

Electricity Ombudsman:

Office of the Electricity Ombudsman Ground Floor & First Floor, CMTS Building, Telephone Exchange, Bimanagar, Jeevandhaam Road, Ahmedabad-380015. Phone: - (079) 26302689

Email: ombudsman@gercin.org